

chatrMOBILE

Sign Out

my chatr

William Shakespeare (416) 569-9634

Inactive

Current Plan

\$35

Talk & Text

\$15

Data Add-On

Current Balance

\$5.00

Add money

Set Up Auto-Pay

and get \$80 in bonus credits

Account Status

My Plan Details

My Profile

Manage Your Credit Cards

Account & Call Histories

Need help? Click here

- PAGE:** Landing Page
- STATE:**
- ANNOTATIONS:**
- 1. Dynamic:** First and last name of customer, and chatr phone number. Character count TBD for customer name, but can wrap as long as necessary (content below will be pushed down).
 - 2. Dynamic:** Inactive flag. Appears ONLY if user's account's status is inactive.
 - 3. Dynamic:** Customer's current plan details, with data add-on listed separately.
 - 4. Dynamic:** Customer's current account balance.
 - 5. Links to: *Top Up My Account > Start* (page #).
 - 6. Links to: *Auto-Pay* (page #).
 - 7-10. Tapping an item in the menu reveals its content on this page.
 - 7. See *Landing Page > Account Status* (page #).
 - 8. See *Landing Page > My Plan Details* (page #).
 - 9. See *Landing Page > Profile* (page #).
 - 10. See *Landing Page > Manage Your Credit Cards* (page #).
 - 11. See *Account & Call History* (page #).
 - 12. Will lead to support landing page.

chatr

MOBILE

Sign Out

top up my account

Current Balance

\$5.00

Current Plan Fee

\$50

Next Anniversary Date

July 19th

Select a method of payment:

INTERAC® Online Banking

Credit Card

How much would you like to add?
(remember you can add more than your monthly plan fee to cover extra charges)

Enter amount: \$

0

1

Please select the card you'd like to use

Type: American Express

Number: **** * 1009

Expiry : 01/2019

edit / delete

Add another card

3

*Applicable sales taxes will be added to your top-up amount.

continue

4

chatr top-up voucher

Info about payment options

Need help? Click here

PAGE: Top Up My Account

STATE: Credit Card: Enter Amount

ANNOTATIONS:

1. Input field for manually entering other/additional amount. Set input field to to type "number" to trigger numeric keyboard on phones.

2. Leads to *Manage Credit Cards > Credit Card* (page #).

3. Leads to *Add New Credit Card* (page #).

4. Leads to *TUMA > Credit Card: Confirm Amount* (page #).

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Sign Out

confirm details

Today's charges

Amount	\$50.00	1
Sub-total	\$50.00	2
HST	\$ 6.50	
Total	\$56.50	3

Charge to

Credit Card: American Express
**** * 10094

Name: First Name Last Name

Billing Address: 333 Bloor Street East
Toronto, ON
M4W 1G9

Edit amount or credit card5

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☒

Yes, I authorize chatr to charge the total amount above to my credit card provided.6

We'll send an email confirming your payment to useremail@domain.com.7

confirm8

Need help? Click here

PAGE: Top Up My Account

STATE: Credit Card: Confirm Amount

ANNOTATIONS:

1. **Dynamic:** Amount entered by user in previous step.

2. **Dynamic:** Calculate and display HST on amount.

3. **Dynamic:** Calculate and display total.

4. **Dynamic:** Display CC number used (display only last 4 digits of CC), and billing name and address.

5. Leads to *TUMA > Credit Card: Enter Amount* (page #).

6. User must check box.

7. **Dynamic:** display customer's email address in pre-composed phrase.

8. Submits for processing.

On success: Leads to *TUMA > Credit Card: Thank You* (page #).

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