

PAGE: Landing Page

STATE:

ANNOTATIONS:

- **1. Dynamic:** First and last name of customer, and chatr phone number. Character count TBD for customer name, but can wrap as long as necessary (content below will be pushed down).
- **2. Dynamic:** Inactive flag. Appears ONLY if user's account's status is inactive.
- **3. Dynamic:** Customer's current plan details, with data add-on listed separately.
- 4. Dynamic: Customer's current account balance.
- 5. Links to: Top Up My Account > Start (page #).
- 6. Links to: Auto-Pay (page #).
- **7-10.** Tapping an item in the menu reveals its content on this page.
- 7. See Landing Page > Account Status (page #).
- 8. See Landing Page > My Plan Details (page #).
- 9. See Landing Page > Profile (page #).
- 10. See Landing Page > Manage Your Credit Cards (page #).
- 11. See Account & Call History (page #).
- 12. Will lead to support landing page.



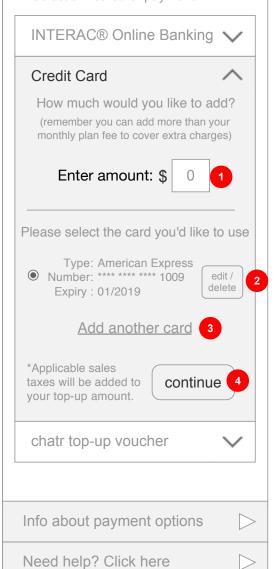
top up my account

Current Balance \$5.00

Current Plan Fee \$50

Next Anniversary Date July 19th

Select a method of payment:



PAGE: Top Up My Account

STATE: Credit Card: Enter Amount

ANNOTATIONS:

- **1.** Input field for manually entering other/additional amount. Set input field to to type "number" to trigger numeric keyboard on phones.
- 2. Leads to Manage Credit Cards > Credit Card (page #).
- 3. Leads to Add New Credit Card (page #).
- 4. Leads to TUMA > Credit Card: Confirm Amount (page #).





Sign Out

confirm details

Today's charges

Amount \$50.00

Sub-total \$50.00 \$ 6.50 HST

> \$56.50 Total

Charge to

Credit Card: American Express 4

Name: First Name Last Name

Billing Address: 333 Bloor Street East

Toronto, ON M4W 1G9

Edit amount or credit card



Lorem ipsum dolor sit amet dictum nisl vel lacus pharetra



Yes, I authorize chatr to charge the total amount above to my credit card provided.

We'll send an email confirming your payment to useremail@domain.com.



confirm



Need help? Click here



PAGE: Top Up My Account

STATE: Credit Card: Confirm Amount

ANNOTATIONS:

1. Dynamic: Amount entered by user in previous step.

2. Dynamic: Calculate and display HST on amount.

3. Dynamic: Calculate and display total.

4. Dynamic: Display CC number used (display only last 4 digits of CC), and billing name and address.

5. Leads to TUMA > Credit Card: Enter Amount (page #).

6. User must check box.

7. Dynamic: display customer's email address in pre-composed phrase.

8. Submits for processing.

On success: Leads to TUMA > Credit Card: Thank You (page #).